

Minutes
Polk County Metro Interoperability Committee
Thursday, July 25, 2024
1100-1200 hours

Meeting Objective: To identify shortfalls and potential communication solutions to improve Polk County Service Area response.

Join Zoom Meeting

<https://us06web.zoom.us/j/89649805573>

- **Welcome & Updates**

- Amendments to original agenda include correction of the date, listing Lance Rousten as the speaker on the CAD to CAD Operations SubCommittee topic, and addition of DSM EMD Training topic.
- Welcome to Lynn Tazzioli, our new 911 Coordinator!

- **ICS-205**

- IronMan -- Complete
- Iowa State Fair – ICS 205 Draft complete - Cameron to provide update
 - ICS 205 is complete, all channels reserved on status board. Only change was the listing of Story County to the top frequency that had all PSAPs listed since they're coming down to support. Story County SO is providing drone support on the weekends. The fair starts in 2 weeks. EAP will be coming out late next week for day 1 and updates will be provided as we go through. Stufflebeam is doing the EAP.
- Dam to DSM – Complete

- **RINO 2.0 Cancellation Update – Geisinger**

- After much deliberation and consternation, the contract has been cancelled. Outstanding issues may still remain with equipment to be returned (See Attachment 1)
 - Been working with Aueron; they sent a final bill with charges from last year they said we were delinquent on. After a conversation with legal, they have waived the fees. We are officially cancelled pending the return of equipment. Everyone with equipment is aware and will get it returned.

- **Unified Concept of Interoperability – Dehnert**

- Concept is still here, efforts with what Rousten is working on could be merged together with Operations SubCommittee. UCoI was added as subdocument to theirs. Talking about working jurisdiction of authority into it. We're effectively already using the concept in the region. There should be an expectation in the region that all agencies are obligated to follow this. Lance met with PCFCA on their SOPs; they are working on their communications policy and are attempting to mirror what we've done here. PLEXA currently only has a metro chase policy, we can work on a unified communication plan to be brought for consideration. It can also be referenced in ESF-2 and in EMS groups. Intergovernmental agreement can be used to provide for these guidelines being the expectations – if you are going to be a part of certain projects, you need to be following the guidelines.
- West Des Moines has made some suggestions, also a good time to take it to legal. Can look at adding language about an expectation to follow/requirement to participate.
- Radiowise, Per Dehnert, while we have a good concept for what we have today (ISSI) there are other options we can look at in the future. Also looking for examples of other agencies with two different radio systems/vendors/cores and how they work together. Mentola can reach out and see if there are any examples.

- **CAD to CAD Operations Subcommittee update – Lance Routsen**
 - Testing was conducted yesterday with different scenarios involving reprogramming of test radios in Des Moines and their units moving to SERA and Polk Co (Altoona) units moving to ISICS. Testing went well. Day to day scenarios went fine, patching scenario went fine. Functionality worked as expected in the areas tested. Encountered 3 issues:
 - Des Moines radio aliases aren't able to be seen on Harris radio, County aliases were able to be seen on Des Moines radio. Not a high priority issue.
 - Per Button: Radios are sending a radio ID, just not an alias. Alias was not built into the core – they'll have to go back and add them to each radio for them to show up.
 - When attempting to work with encrypted channels, patching was a problem. Encrypted solution we'd have to use today: Altoona would have to switch to encrypted talk group directly since patching across platforms wasn't possible. Identified issue to be the encryption keys.
 - Per Button: Known issue that RACOM is working on, they know the issue and are working on updating.
 - Transmission of emergency activations when on the other network was not tested given other agencies have subtalkgroups on their consoles and they didn't want it coming up on their consoles without advanced notice. Will send a notice across the IOWA System in advance of testing when they're ready to test. Tested the concept on direct channels and they did work as expected. Will need to see it work on subtalkgroup before it's checked off as complete.
 - No intent to change anything on current radios until after September 1.
- **Sharing Interoperability Incidents and Opportunities**
 - N/A
- **DSM EMD training grant Submitted – Brad Button**
 - Des Moines hosting priority dispatch EMD certification class for new hires. Des Moines has 12 dispatchers to send through. Submitted grant reimbursement from 911 Council through EMA to pay for 90% of the class. Class is September 23-25 and open to outside agencies.
- **Next Meeting – August 22, 2024**
- **Adjourn**



Attachment #1

Attachment 1

List of Aureon-Owned Equipment Still Needing Returned:

1. Fortinet Fortigate 60E managed firewall with serial number FGT60ETK19088201
2. Adtran NetVanta 1531 network switch with serial number LBADTN1840AJ908
3. Fortinet Fortigate 60E managed firewall with serial number FGT60ETK19087636
4. Adtran NetVanta 1531 network switch with serial number LBADTN1704AH890
5. Fortinet Fortigate 60E managed firewall with serial number FGT60ETK19018194
6. Adtran NetVanta 1531 network switch with serial number LBADTN1704AH899
7. Fortinet Fortigate 60E managed firewall with serial number FGT60ETK19018521
8. Adtran NetVanta 1531 network switch with serial number LBADTN1840AJ887

Once services are terminated, equipment should be taken or sent by 8/1/2024 to the following address:

Aueron – Cambridge Building
Attn: Tech Procurement / Ticket # 2214972
7600 Office Plaza Dr Ste 130
West Des Moines, IA 50266

Aureon can provide a shipping label if necessary.