



MINUTES

Polk County Joint 911 Service Board

Metro Interoperability
Committee

Meeting Date/Time:
THU 26-SEP-2024
1100 Hours

Location: PCEMA EOC
1907 Carpenter Ave.
Des Moines, IA 50314

Distributed on: 30-Sept-2024

Polk County Metro Interoperability Committee Meeting – September 2024

I. Welcome

II. Roll Call and Introductions

A. Members

	Des Moines PD	Polk County SO	Westcom
Frontline Dispatcher	☐ Vacant	☐ Vacant	☐ Vacant
PSAP Leadership	☒ Brad Button	☒ Nick Brockman	☐ Rob Dehnert
Operational FD End User	☐ Michele Bischof	☐ Rob Chiappano	☐ Tomme Tysdal
Operational LE End User	☐ Dave Ness	☒ Mark Mohr	☒ Pete Roth
Operational EMS End User	☐ Vacant	☐ Lance Routson	☒ Mark McCulloch
Technical Advisor	☐ Alex Begel	☐ Chris Brodeur	☐ Austin Taffae
Member-At Large	☐ Dani Lisk	☐ Steve Hoffman	☐ Udell Mentola

B. Additional Technical Experts/Advisors

- | | |
|---|---|
| ☒ Haley Nichols, Iowa DPS Interop | ☐ Curtis Pion, Polk County SO |
| ☐ Chad Roberts, Iowa DPS Interop | ☐ Kevin Schneider, Polk County SO |
| ☒ Joshua Duden, Iowa DPS Interop | ☒ Dave Lockard, Des Moines PD |
| | ☒ Mike Patras, Des Moines PD |

C. EMA Staff

- ☐ AJ Mumm ☒ Dutch Geisinger ☐ Cameron Stufflebeam ☒ Lynn Tazzioli

D. Guests/Public

Heath Hove, Iowa DPS Interop

III. Approval of Agenda

IV. Approval of Previous Meeting Minutes – [August 22, 2024](#)

V. ICS-205

A. Knotfest

1. Communications worked fine; not a very complex plan

VI. Aureon Contract

A. Equipment Return Status

1. Des Moines and Polk County both have equipment returned. Unknown status for Westcom.

B. Past Due Billing

1. Received credit from Aureon for approximately \$175. 911 Coordinator will be working with Aureon to receive this reimbursement.

C. RINO 1 & 2

1. Button questioned what we need to do to get RINO 1 & 2 back online. IT networking would have to do the patching, the radio shop does not have access. The equipment is configured to function, it just needs pathway. There may be controllers that need to be included in the network that were at Aureon that Dehnert was supposed to pick up. Des Moines will be the lead on this project.

VII. Operations Subcommittee Update**A. CAD-to-CAD Testing**

1. Testing resumed. There have been issues with the testing but CentralSquare is working on resolving the issues found. Another test is scheduled for tomorrow morning. The new call types are live at PCSO. Altoona and Des Moines are continuing to update their response plans for the east pilot area. Testing will begin soon with the west pilot area with Urbandale Fire Department and the Johnston Grimes Metropolitan Fire Department.

VIII. Sharing Interoperability Incidents & Opportunities – None**IX. Upcoming Training Opportunities**

- A. **NENA Center Manager Certification Program** – November 11-15; Calmar, Iowa. Another one just announced in Scott County in July.
- B. **APCO/NENA Conference** – October 14th and 15th at the airport Holiday Inn

X. Open Discussion

- A. Captain Hove formally introduced the recently promoted Lieutenant Duden to the group.

XI. Next Meetings

- A. **Thursday, October 24, 2024 at 1100**
- B. ~~Thursday, November 28, 2024 at 1100~~ – Cancelled
- C. **Thursday, December 19, 2024 at 1100** – Added
- D. ~~Thursday, December 26, 2024 at 1100~~ – Cancelled

XII. Adjourn