



Polk County Joint 911 Service Board

PSAP Advisory Committee Meeting August 2026 Minutes

Meeting Date/Time: Thursday, August 27, 2026 10:00	Location: Polk County EMA 1907 Carpenter Ave. Des Moines, IA 50314	Virtual Option: Webex Meeting Link Meeting password: fbEuW3iMY65 In-Person Attendance Preferred
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I. Roll Call & Introductions – * indicates virtual attendee

A. Members

- ☐ Brad Button ☒ Nick Brockman ☐ Craig Leu

B. EMA Staff

- ☒ Dutch Geisinger ☒ Lynn Tazzioli

C. Support Staff / Guests / Public

- ☒ Mark Mohr, PCSO ☒ Rob Dehnert, Westcom
☒ Brandon Bracelin, PCSO ☒ Aubyn Giampolo, Westcom *

II. Approved Agenda & Previous Meeting Minutes – [July 23, 2026](#)

III. Communications Center Updates/Information Sharing

A. Des Moines Police Department PSAP

1. No representatives from Des Moines were present; no updates were provided.

B. Polk County Sheriff's Office PSAP

1. One telecommunicator recently resigned. A hiring process has been started. The application window closed with about 70 applications received.
2. EFD was implemented and is going well. The CAD upgrade also went well.
3. Polk County is working with Westcom on getting access to their encrypted talkgroups.

C. Westcom Emergency Communications

1. Westcom is actively recruiting to fill four telecommunicator vacancies. They've received 106 applications so far. The application period closes August 31.
2. A recruitment process is also open for an executive assistant. They have received 165 applications so far.



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IV. New Business & Action Items

A. National Conference Award

1. Story County awards the opportunity to attend a national conference for one frontline telecommunicator from each communication center, paid for by the 911 Service Board. Brockman thought this would be a great idea to bring to Polk County for our telecommunicators and have it paid for out of the Joint Projects business unit (1206). He will reach out to Story County to see how they award their opportunities and provide a figure to budget for.

V. Budget & Finance

A. FY 27-28 Budget

1. Joint Projects Request – [Attachment #1](#)
 - a. A small change to the joint projects draft was made after it was distributed with the agenda as part of the budget forecast process. The telephone lines line item estimate was increased to \$6,000 from \$5,000. No projects have been submitted by any of the PSAPs.
 - b. The PSAPs reported they received a letter from CenturyLink advising they were ending wireline service. 911 Coordinator will follow up with the CenturyLink 911 line contact to see if this applies to this connection as well.
2. Des Moines PD requested to change the 911 call volume data gathered for budget development from fiscal year to calendar year. The fiscal policy currently requires the use of fiscal year data. Polk County and Westcom did not express interest in changing the fiscal policy.

B. Reports

1. July Google Dashboard Report – [Attachment #2](#)
2. July JD Edwards Revenue Report – [Attachment #3](#)
3. July JD Edwards Expense Report – [Attachment #4](#)
4. July JD Edwards Cash Balance Report – [Attachment #5](#)



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VI. Administration Updates

A. Legislative Update

1. No updates for the coming legislative session yet. 911 Coordinator is still crowdsourcing ideas for exemptions to the cap or 9-1-1 infrastructure projects to allow on top of the cap.

B. Alert Iowa

1. The next city decommissioning reminder Smart911 message is queued to go out automatically on August 28 at 10:00. The city-specific lists are no longer available to sign up for on the portal. The reminder message will encourage users to sign up for the Public Safety Opt-In list to continue receiving messages.
2. 911 Coordinator is scheduled to teach Alert Iowa at the Westcom in-service in October.

C. 911 Communications Council

1. 911 Coordinator submitted the request for training funds for Des Moines PD to host EMD in October.

VII. Upcoming Training Opportunities

VIII. Open Discussion – N/A

IX. 2026 Meetings

Thursday, September 24, 2026 at 10:00

Thursday, October 22, 2026 at 10:00

Thursday, November 26, 2026 at 10:00*

Thursday, December 24, 2026 at 10:00*

X. Adjourn – meeting was adjourned at 10:14

Attested by:

A handwritten signature in blue ink, appearing to read 'L. Tazzioli', written over a horizontal line.

Lynn Tazzioli, 911 Coordinator

August 27, 2026