



Polk County Joint 911 Service Board

PSAP Advisory Committee Meeting July 2026 Minutes

Meeting Date/Time:

Thursday, July 23, 2026
10:00

Location:

Polk County EMA
1907 Carpenter Ave.
Des Moines, IA 50314

Virtual Option:

[Webex Meeting Link](#)
Meeting password: fbEuW3iMY65
In-Person Attendance Preferred

I. Roll Call & Introductions – * indicates virtual attendee

A. Members

☒ Brad Button ☒ Nick Brockman ☐ Craig Leu

B. EMA Staff

☐ Dutch Geisinger ☒ Lynn Tazzioli

C. Support Staff / Guests / Public

☐ Mark Mohr, PCSO ☒ Rob Dehnert, Westcom *
☐ Brandon Bracelin, PCSO ☐ Aubyn Giampolo, Westcom

II. Approved Agenda & Previous Meeting Minutes – [June 25, 2026](#)

III. Communications Center Updates/Information Sharing

A. Des Moines Police Department PSAP

1. Des Moines has three telecommunicators in training.
2. The PSAP is still working through the Microsoft Teams phone upgrade. There have been issues with administrative calls dropping randomly. Zetron and city IT have been in the dispatch center troubleshooting issues. They applied a solution yesterday that they believe has fixed it.
3. The CAD upgrade is scheduled for next Tuesday morning. It's through the same vendor so there are not a lot of changes.

B. Polk County Sheriff's Office PSAP

1. EFD went live last week. The transition went well and was reportedly uneventful.
2. CritiCall is being validated with SMEs in anticipation of testing a group of applicants again in September.



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C. Westcom Emergency Communications

1. The current recruit class of new telecommunicators is finishing up their shadow phase.
2. The Public Safety Applications Administrator application process is open until Monday.

IV. Budget & Finance

A. Reports

1. June/EOY Google Dashboard Report – [Attachment #1](#)
2. June/EOY JD Edwards Revenue Report – [Attachment #2](#)
3. June/EOY JD Edwards Expense Report – [Attachment #3](#)
4. June/EOY JD Edwards Cash Balance Report – [Attachment #4](#)

V. Administration Updates

A. Legislative Update

1. The property tax cap survey has closed. The results have been reviewed and shared with Advocacy Strategies. They've asked us to brainstorm unique ways to ask for exemptions from the cap or certain 9-1-1 infrastructure projects being allowed on top of the cap.
2. Federally, there have been a handful of new representatives cosigning on the Enhancing First Response Act. The 911 Coordinator reached out to our representative to ask him to cosign since there is currently no support from Iowa.

B. Alert Iowa

1. WEAs are available for life-safety events like flooding or evacuations and can reach a wider, more targeted audience.
2. The 911 Coordinator has a meeting with Clive on Friday to discuss the plan with Dallas County to decommission the individual city lists in favor of migrating the opt-in users towards the general public safety opt-in list.



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VI. Upcoming Training Opportunities

- A. [G2300: Intermediate Emergency Operations Center Functions](#) – July 29-31, Dallas County EOC
- B. [HSEM PSAP Leadership Training](#) – November 18, 2026, JFHQ
- C. [ICS 300](#) – September 23-25, 2026, Polk County EOC
- D. [ICS 400](#) – November 4-5, 2026, Polk County EOC

VII. Open Discussion – N/A

VIII. 2026 Meetings

Thursday, July 23, 2026 at 10:00

Thursday, August 27, 2026 at 10:00

Thursday, September 24, 2026 at 10:00

Thursday, October 22, 2026 at 10:00

Thursday, November 26, 2026 at 10:00*

Thursday, December 24, 2026 at 10:00*

IX. Adjourn – meeting was adjourned at 10:11.

Attested by:

A handwritten signature in blue ink, appearing to read 'L. Tazzioli', written over a horizontal line.

Lynn Tazzioli, 911 Coordinator

July 23, 2026