



Polk County Joint 911 Service Board

PSAP Advisory Committee Meeting May 2026 Minutes

Meeting Date/Time:

Thursday, May 28, 2026
10:00

Location:

Polk County EMA
1907 Carpenter Ave.
Des Moines, IA 50314

Virtual Option:

[Webex Meeting Link](#)

Meeting password: fbEuW3iMY65

In-Person Attendance Preferred

I. Roll Call & Introductions – * indicates virtual attendee

A. Members

☒ Brad Button

☒ Nick Brockman

☐ Craig Leu

B. EMA Staff

☒ Dutch Geisinger

☒ Lynn Tazzioli

☒ Reid Stevens

C. Support Staff / Guests / Public

☐ Steve Hoffman, PCSO

☐ Mark Mohr, PCSO

☐ Brandon Bracelin, PCSO

☒ Rob Dehnert, Westcom*

☒ Aubyn Giampolo, Westcom*

II. Approved Agenda & Previous Meeting Minutes – [April 23, 2026](#)

III. Communications Center Updates/Information Sharing

A. Des Moines Police Department PSAP

1. Three telecommunicators are in training and have moved out of the call-taking phase and on to phase two of the training process.
2. The city's new Teams phone system is being installed in the police department building on May 28. This phone system will feed into the Zetron phone system. The update on the Eventide phone recorder will also be completed.

B. Polk County Sheriff's Office PSAP

1. A process for hiring will likely open around August with hopes of having a completed list in October. There are currently no vacancies and no anticipated departures.
2. The CAD upgrade has been moved to late July. Polk County will not be waiting for the upgrade before starting Emergency Fire Dispatch (EFD) protocols. A go-live date for these is anticipated for some time between mid-June to the first week of July.



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C. Westcom Emergency Communications

1. Four telecommunicators are in their third week of the academy. They are one telecommunicator short after a resignation but will not be filling the vacancy until the four trainees are further along and more trainer resources are available. There is a hiring process open for a Public Safety Applications Administrator – CAD.
2. CentralSquare advised the Hub was connected to the test environment; however, this information was not shared with the logistics team at Westcom. The 911 Coordinator will look further into the issue and send the group a go/no-go for the scheduled testing call by Friday morning.

IV. Budget & Finance

A. Reports

1. April Google Dashboard Report – [Attachment #1](#)
2. April JD Edwards Revenue Report – [Attachment #2](#)
3. April JD Edwards Expense Report – [Attachment #3](#)
4. April JD Edwards Cash Balance Report – [Attachment #4](#)

V. Administration Updates

A. Alert Iowa

1. Dallas County Emergency Management Commission approved the Alert Iowa Operating Plan and Procedure (OPP). Polk will bring the policy to its next commission meeting for approval. 911 Coordinator is working on developing internal policy based on the OPP, including sub-agreements for those with access beyond Emergency Management.
2. The Wireless Emergency Alert (WEA) capability is currently available by request of the duty officer.

B. Polk County Joint 911 Service Board & Emergency Management Commission 28E

1. The 28E was recorded with the Polk County Recorder's Office on May 21. 911 Coordinator is waiting for the original to be returned before filing with the state.



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VI. Upcoming Training Opportunities

A. THRIVE 201 Leadership and Peer Support Training (pre-requisite: THRIVE 101)

1. [May 29](#), Polk County Sheriff's Office

VII. Open Discussion

A. Westcom Encryption

1. Polk County inquired about the status of the approval for the ability to hear the newly encrypted talkgroups. The request was approved and the agreement is currently with Westcom's legal team.

B. Ebola Preparedness

1. The group discussed whether it was appropriate at this time to begin screening callers for potential Ebola exposure similarly to the way they were screened during COVID. Based on the information provided by the health department, it was thought to be premature. PSAP directors will confirm with other local department heads and experts, but will likely not be implementing additional screening at this time.

VIII. 2026 Meetings

Thursday, May 28, 2026 at 10:00

Thursday, June 25, 2026 at 10:00

Thursday, July 23, 2026 at 10:00

Thursday, August 27, 2026 at 10:00

Thursday, September 24, 2026 at 10:00

Thursday, October 22, 2026 at 10:00

Thursday, November 26, 2026 at 10:00*

Thursday, December 24, 2026 at 10:00*

IX. **Adjourn** – meeting was adjourned at 10:17.

Attested by:

A handwritten signature in blue ink, appearing to read "L. Tazzioli", written over a horizontal line.

Lynn Tazzioli, 911 Coordinator

June 1, 2026