



# Polk County Joint 911 Service Board

## PSAP Advisory Committee Meeting April 2026 Minutes

### Meeting Date/Time:

Thursday, April 23, 2026  
10:00

### Location:

Polk County EMA  
1907 Carpenter Ave.  
Des Moines, IA 50314

### Virtual Option:

[Webex Meeting Link](#)

Meeting password: fbEuW3iMY65

**In-Person Attendance Preferred**

## I. Roll Call & Introductions – \* indicates virtual attendee

### A. Members

☒ Brad Button

☒ Nick Brockman

☐ Craig Leu

### B. EMA Staff

☒ Dutch Geisinger

☒ Lynn Tazzioli

### C. Support Staff / Guests / Public

☐ Steve Hoffman, PCSO ☒ Mark Mohr, PCSO

☐ Brandon Bracelin, PCSO

☐ Rob Dehnert, Westcom ☒ Aubyn Giampolo, Westcom \* ☐ Colleen Barongan, DMPD \*

## II. Approved Agenda & Previous Meeting Minutes – [March 26, 2026](#)

## III. Communications Center Updates/Information Sharing

### A. Des Moines Police Department PSAP

1. Three trainees are currently in the call-taking phase. Three more recently completed training.
2. The city's Microsoft Teams phone upgrade is coming to the police department on May 18. Testing to ensure it works with the Eventide recorder should be done.
3. A handful of telecommunicators went to the NENA, APCO, and Zetron conferences. One supervisor is out of state at the Motorola user conference.

### B. Polk County Sheriff's Office PSAP

1. Emergency Fire Dispatch (EFD) will be live soon, possibly before the CAD upgrade.
2. Attended the NENA, APCO, and Zetron conferences.

### C. Westcom Emergency Communications

1. Four telecommunicators will be hired with a start date of May 11.
2. The encryption project has started. The law enforcement side should be completed this week and fire the next.
3. There is no ETA on reconnecting to the CAD-to-CAD Hub. Westcom is working with Central Square to iron out the issues.



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### IV. Budget & Finance

#### A. Reports

1. March Google Dashboard Report – [Attachment #1](#)
2. March JD Edwards Revenue Report – [Attachment #2](#)
3. March JD Edwards Expense Report – [Attachment #3](#)
4. March JD Edwards Cash Balance Report – [Attachment #4](#)

### V. Administration Updates

#### A. Legislative Update

1. [SF 2458](#) is still in Ways and Means. There has been no movement on it.

#### B. Alert Iowa

1. Missing and Endangered Person policy meeting 4/24 at 13:00. RSVPs have been received from PSAP and law enforcement. Will also be reviewing Alert Iowa Operation Plan & Procedure.
2. Severe Thunderstorm and Tornado Watch lists were created after feedback was received from residents requesting the option. Sign up for Smart911.com if you'd like to receive these and other alerts.

#### C. NENA Membership

1. Group membership includes 8 \$150 NENA vouchers that are good toward any national NENA event (regular registration rate only), course, or webinar. Group decided to allocate two to each PSAP and two to Emergency Management.
2. Group membership also includes 5 NENA job board posting vouchers with a maximum value of \$149. The group decided to allocate one to each PSAP, then first-come first-served for the last two.

### VI. Upcoming Training Opportunities

#### A. [EMD v14 OUTEC v 1.0](#)

1. May 4-6, Hardin County EOC

#### B. [G 191: Emergency Operations Center/Incident Command System Interface](#)

1. May 22, Polk County EOC

#### C. THRIVE 101 Public Safety Resilience Training

1. [May 27](#), [May 28](#), Polk County Sheriff's Office

#### D. THRIVE 201 Leadership and Peer Support Training (pre-requisite: THRIVE 101)

1. [May 29](#), Polk County Sheriff's Office



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**VII. Open Discussion – N/A**

**VIII. 2026 Meetings**

Thursday, May 28, 2026 at 10:00

Thursday, June 25, 2026 at 10:00

Thursday, July 23, 2026 at 10:00

Thursday, August 27, 2026 at 10:00

Thursday, September 24, 2026 at 10:00

Thursday, October 22, 2026 at 10:00

Thursday, November 26, 2026 at 10:00\*

Thursday, December 24, 2026 at 10:00\*

**IX. Adjourn – meeting adjourned at 10:11.**