



Polk County Joint 911 Service Board

911 Service Board Meeting February 2026 Minutes

Meeting Date/Time:

Wednesday, February 18, 2026
13:00

Location:

Polk County EMA
1907 Carpenter Ave.
Des Moines, IA 50314

Virtual Option:

[Webex Meeting Link](#)

Meeting password: G3GqDmghP37

In-Person Attendance Preferred

I. Roll Call & Introductions – * indicates virtual attendee

A. Voting Members

- | | | |
|---|---|---|
| ☒ Altoona | ☐ Grimes | ☒ Polk County EM |
| ☒ Ankeny | ☐ Huxley | ☒ Polk County SO |
| ☒ Bondurant | ☒ Johnston | ☒ Runnells * |
| ☒ Camp Dodge * | ☐ Madrid | ☐ Saylor Township |
| ☐ Carlisle | ☐ Maxwell | ☐ Slater |
| ☒ Clive * | ☐ Mitchellville | ☒ Urbandale |
| ☒ Delaware Township * | ☐ Northern Warren FD | ☒ Waukee |
| ☒ Des Moines, City of | ☒ Norwalk | ☒ West Des Moines |
| ☒ Des Moines, PSAP | ☐ Pleasant Hill | ☐ Windsor Heights |
| ☒ Elkhart | ☒ Polk City | |
| ☐ Granger | ☒ Polk County | |

B. Non-Voting Members

- | | | |
|--|---|--|
| ☐ Life Flight | ☐ MercyOne Medical | ☐ Midwest Ambulance |
| ☐ UnityPoint Ground | | |

C. EMA Staff

- | | | |
|---|---|---|
| ☒ AJ Mumm | ☒ Cameron Stufflebeam | ☒ Laura Kacer |
| ☒ Dutch Geisinger | ☒ Brett McIntyre | ☒ Lynn Tazzioli |

II. Approval of Agenda

- A. Motion to approve by the City of Ankeny, seconded by the city of West Des Moines. Motion passed unanimously.

III. Approval of Previous Meeting Minutes – [November 19, 2025](#)

- A. Motion to approve by the City of Norwalk, seconded by the City of Urbandale. Motion passed unanimously.



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IV. Chairperson's Opening Comments – N/A

V. Public Hearing: FY 26-27 Proposed Budget – [Attachment #1](#)

- A. Floor was opened for comment on the public hearing of the published fiscal year 2026-2027 budget. No comments were presented. Public hearing was closed.

VI. New Business & Action Items

A. FY 26-27 Proposed Budget – [Attachment #2](#)

1. The 911 Service Board Executive Committee unanimously recommended approval of the FY 26-27 proposed budget as distributed with the agenda. There were no comments or questions and no further discussion on the proposed budget. A motion to approve the budget was made by Polk County, seconded by the Des Moines PSAP. The motion passed unanimously.

B. Chair and Vice Chair Elections

1. The current Chair, Dave Ness, was nominated to remain in his position as the Chair. Polk County Sheriff's Office made accept the nomination, seconded by the City of Ankeny. Motion passed unanimously.
2. The Executive Committee recommended the nomination of Mark Mohr to the position of Vice Chair. The Des Moines PSAP motioned to accept the nomination, seconded by the City of Johnston. Motion passed unanimously.
3. Officers take office on July 1, 2026. Term runs through June 30, 2027.

VII. Program/Project Updates & Reports

A. Administration

1. PSAP Reports

a. Des Moines PD

- i. Three telecommunicators are in training, currently in phase three out of four. Des Moines PSAP is down one position with two more expected departures. A hiring process was recently concluded. Three will be hired with a start date of March 16.
- ii. Annual in-service is concluding this month.
- iii. Des Moines is working on replacing their Eventide recorder.



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- iv. Call volume from last year is down by approximately 25,000. There were approximately 204,000 calls for service in 2025. The number of fire calls have remained consistent. The CARE program is still doing well. There was a dip in these numbers that can be attributed to Broadlawns being unable to staff the position for about 3 months.

b. Polk County SO

- i. The EFD implementation project has been delayed due to IT.
- ii. A Zetron phone upgrade is scheduled for next week. Des Moines will host Polk County at their backup consoles during the upgrade.
- iii. Telephone call volume is up. There were 600 more 911 calls and 1,300 more administrative line calls in 2025. The number of law enforcement calls for service was down overall, while fire calls increased by about 1,500.

c. Westcom

- i. There are currently three openings for telecommunicator. A hiring process is ongoing through the end of the week.
- ii. The migration of CAD to the cloud is scheduled for March 3.
- iii. The overall number of calls was also down for Westcom in 2025. The number of CAD incidents, however, had increased.

2. Service Board Appointments

a. Voting Members

- i. All eligible political subdivisions submitted appointments with the exception of Huxley.
- ii. Official resolutions for these appointments are still outstanding from Delaware Township, Polk County EMA, and Saylor Township.
- iii. At the time of the meeting, conflict of interest forms were still outstanding from the Ankeny primary, Carlisle alternate, Elkhart primary, Granger alternate, Madrid primary, Madrid alternate, Maxwell alternate, Mitchellville primary, Norwalk alternate, Pleasant Hill primary, Pleasant Hill alternate, Polk City alternate, and Runnells alternate members. A link to the form was shared in the meeting chat.



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b. Non-Voting Members

- i. MercyOne Medical Center/Ambulance was the only eligible non-voting member who made an appointment for 2026. Appointments were not received for Life Flight, Midwest Ambulance, or UnityPoint Ground.

3. Joint 911 Lines

- a. CenturyLink is crediting us back for invalid late fees. Bills for these lines were determined to be valid for the time being. Huxley Communications is the last remaining to audit.

4. Alert Iowa

- a. The only outstanding MOUs needing to be signed to be able to keep cross-county WEA ability is Marion County.
- b. 911 Coordinator met with Dallas County last week on finalizing the policy strategy of aligning the two counties with the same operational plan and procedure (OPP). Another meeting is planned for mid-March to keep the project moving forward.

5. GIS Update

- a. All counties met the benchmarks for the GIS Grant in quarter 2.

B. Finance

1. Reports

a. Quarter #2 Surcharge Distribution – [Attachment #3](#)

i. Administration (1202)	\$ 33,648.75
ii. Des Moines PD (1203)	\$ 253,823.94
iii. Polk County SO (1204)	\$ 185,411.49
iv. Westcom (1205)	\$ 179,516.41
v. Joint Projects (1206)	\$ 9,032.50
vi. Catastrophic Reserve (1207)	\$ 36,250.00



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- b. Quarter #2 Wireless Surcharge Redistribution – [Attachment #4](#)
 - i. Catastrophic Reserve (1207) Redistribution
 - (i) Q2 amount withheld by Iowa HSEM \$ 25,941.96
 - (ii) 1207 to Des Moines PD (1203) \$ 10,641.90
 - (iii) 1207 to Polk County SO (1204) \$ 7,773.61
 - (iv) 1207 to Westcom (1205) \$ 7,526.46
 - ii. Catastrophic Reserve (1207) Balance
 - (i) Q2 Ending Balance \$ 676,569.26
 - (ii) Q2 Redistribution \$ (25,941.97)
 - (iii) Q3 Beginning Balance \$ 650,627.29
- c. January Google Dashboard Report – [Attachment #5](#)
- d. December JD Edwards Revenue Report – [Attachment #6](#)
- e. December JD Edwards Expense Report – [Attachment #7](#)
- f. December JD Edwards Cash Balance Report – [Attachment #8](#)

C. Service Board Committees

1. PSAP Advisory Committee

- a. Committee is continuing to meet monthly, will be skipping February due to proximity to this meeting and anticipated absences.
- b. Committee is staying informed and aligned on legislative priorities.

2. Metro Interoperability Committee

- a. Committee is continuing to meet monthly but will be skipping February due to anticipated absences and slower demands during the winter.
- b. Committee has been exploring feasibility of expanding interoperability repeaters in the metro as a redundant and cost-effective option for communication if/when SARA or ISICS are unavailable without having to resort to the federal channels. Agencies are working on gathering quotes.



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D. CAD Improvement Project

1. The Authority Working Group

- a. The three committees gave a briefing of their activities at the Authority meeting on January 6. Testing is continuing, and the first pilot project is scheduled to kick off in March on the west side after Westcom completes their cloud migration.

E. State Committees and Programs

1. Iowa HSEM 911 Program

a. Quarter 2 PSAP Payments – [Attachment #9](#)

i. Projected Polk County Invoices

(i)	Q3 2026	\$ 43,838.99
(ii)	Q4 2026	\$ 36,319.40
(iii)	Q1 2027	\$ 6,452.47
(iv)	Q2 2027	\$ 12,675.61
(v)	Running Total	\$ 99,286.47

ii. Updated Statewide Projections

(i)	Q3 2026	\$ (518,786.27)
(ii)	Q4 2026	\$ (427,586.40)
(iii)	Q1 2027	\$ (76,940.06)
(iv)	Q2 2027	\$ (150,188.10)
(v)	Q3 2027	\$ 10,528.25
(vi)	Q4 2027	\$ (302,233.73)
(vii)	Q1 2028	\$ 122,872.80
(viii)	Q2 2028	\$ 116,927.83



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2. Iowa Statewide Interoperable Communications System (ISICS) Board
 - a. SWIC Nichols was not present, no update was provided.
3. Regional Interoperability Committee (RIC) Region 1
 - a. RIC Region 1 is continuing to meet monthly on the second Tuesday at 15:00.
4. Iowa 911 Communications Council
 - a. \$19,967.20 remains in the training fund.
 - b. Eventide can now only be provided through Zetron. The previous vendor can still provide ongoing maintenance.
5. Iowa APCO & NENA
 - a. The spring conference is scheduled for April 20 and 21.
 - b. Lobby day is on February 24. The hope is to revive SF 2022 and kill SSB 3008, but the associations will work to gauge the chances for either and adjust the strategy accordingly.

F. Legislative Update

1. [SF 2022](#)
 - a. This bill repeals Iowa Code Chapter 34A.12, which allows the Iowa HSEM 911 Program to seek reimbursement for costs associated with the delivery of a 911 call. It also increases the surcharge to \$1.15 on wireless devices and has a built in 2% annual increase to keep pace with inflation. It adjusts the allocations between the Iowa HSEM 911 Program and local 911 service boards to 55% and 45% accordingly though June of 2028.
 - b. The subcommittee recommended passage and there's still a chance it could move forward but it's likely dead.
2. [SF 2023](#)
 - a. This bill simply repeals 34A.12. The subcommittee recommended passage and there's still a chance it could move forward but it's likely dead.



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3. [SSB 3008](#)

- a. This bill dissolves 911 service boards and places responsibility of emergency telephone activities with the emergency management commission rather than a joint 911 service board. It designates the Sheriff as the official responsible for the training, security, and compliance with rules associated with access to criminal justice information. It requires the emergency management commission to maintain a 911 service plan for, at minimum, the entire county and no more than 1 PSAP can provide 911 service within a county. Cities that extend into more than one county must enter into an agreement with the city, counties, and emergency management commissions to determine how 911 calls originating from the city are allocated. Compliance waivers can only be issued for an extension of the time period for plan implementation. Employees who lose their job due to consolidation are required to be given hiring preference for one year. Agreements are required to be submitted to Iowa HSEM by July 1, 2027, and consolidations must occur no later than July 1, 2030. This bill also leaves 34A.12 intact.
- b. The subcommittee recommends amendment and passage. A committee meeting is scheduled for February 19. The proposed amendment removes the requirement for the emergency management commission to take over the 911 service board. It removes the ability for political subdivisions not located within a county but having a public safety agency operating within the area to be voting members on the 911 service board. It requires the emergency management commission to designate the chair of the 911 service board for a term of 3 years, only to be held by a county sheriff, fire chief of a city that has a majority of the city's population in the county, or a police chief that has a majority of their city's population in a county. It requires the county board of supervisors to approve the budget of a joint 911 service board. It retains the limitation of 1 PSAP per county, but allows for the 911 Program Manager to make discretionary exemptions. A letter of intent to consolidate is required to be submitted by December 31, 2026, and a plan to consolidate submitted by December 31, 2027. Consolidation shall occur by December 31, 2031. The amendment raises the surcharge to \$1.20 except for counties with more than one PSAP, even if they have been granted a discretionary waiver. There are no automatic increases built into the surcharge. Allocation to the local 911 joint service boards would be reduced to 55% through June 2028 or upon completion of phase 1 and phase 2 of NG911 transition, whichever comes first.



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G. NENA 9-1-1 Goes to Washington

1. The 911 Coordinator will be attending the 9-1-1 Goes to Washington conference where she will be advocating for 911 legislation at the federal level. Key issues this year include reclassification of public safety telecommunicators from clerical to a protective service occupation and providing grant funding for NG911.

H. Outdoor Warning Sirens

1. Testing continues monthly after all three PSAPs agree to go ahead.

VIII. Upcoming Training Opportunities

A. [Lunch and Learn: Bridging Transportation Gaps & Access](#)

1. February 24, 2026, 11:30-12:30 at the Polk County EOC

B. [APCO CTO, 6th Edition](#)

1. March 16-18, 2026, 08:00-17:00 at the Story County Sheriff's Office

C. [G 272: Warning Coordination](#)

1. March 18-19, 2026, 08:00-16:30 at the Polk County EOC

D. [G 191: Emergency Operations Center/Incident Command System Interface](#)

1. May 22, 2026, 08:00-16:30 at the Polk County EOC

IX. Open Discussion

X. 2026 Meetings

911 Executive Committee Meetings

Monday, April 13, 2026 at 13:30

Monday, July 13, 2026 at 13:30

Monday, October 12, 2026 at 13:30

Full 911 Service Board Meetings

Wednesday, May 20, 2026 at 13:00

Wednesday, August 19, 2026 at 13:00

Wednesday, November 18, 2026 at 13:00

XI. Adjourn – meeting was adjourned at 13:30

Attested by:

A handwritten signature in blue ink, appearing to read "L. Tazzioli", written over a horizontal line.

Lynn Tazzioli, 911 Coordinator

March 2, 2026