



Polk County Joint 911 Service Board

PSAP Advisory Committee Meeting January 2026 Minutes

Meeting Date/Time:

Thursday, January 22, 2026
10:00

Location:

Polk County EMA
1907 Carpenter Ave.
Des Moines, IA 50314

Virtual Option:

[Webex Meeting Link](#)
Meeting password: fbEuW3iMY65
In-Person Attendance Preferred

I. Roll Call & Introductions – * indicates virtual attendee

A. Members

☒ Brad Button ☒ Nick Brockman ☐ Craig Leu

B. EMA Staff

☐ Dutch Geisinger ☒ Lynn Tazzioli

C. Support Staff / Guests / Public

☐ Steve Hoffman, PCSO ☒ Mark Mohr, PCSO ☐ Brandon Bracelin, PCSO
☒ Rob Dehnert, Westcom ☒ Aubyn Giampolo, Westcom * ☒ Abby Hawkins *

II. Approved Agenda & Previous Meeting Minutes – [November 20, 2025](#)

III. Communications Center Updates/Information Sharing

A. Des Moines Police Department PSAP

1. Hiring to fill one vacancy but planning to hire two due to attrition/an expected upcoming retirement. Four were hired from the previous list, one has since left. A new list is in process, with interviews pending for 35 of the original 283 applicants.
2. Eventide recorder needs to be replaced. Previous vendor, Waltek, no longer carries the product. Des Moines is seeking a new vendor for Eventide.

B. Polk County Sheriff's Office PSAP

1. Emergency Fire Dispatch (EFD) implementation has been postponed to February.
2. Event types were updated to remove duplicate names between police and fire and avoid issues in the CAD-to-CAD Hub later.

C. Westcom Emergency Communications

1. One telecommunicator is in training. There are three vacancies with two remaining on the list. A new recruitment process will be opening soon.
2. The CAD migration to the cloud is scheduled for the beginning of March.



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IV. Budget & Finance

A. FY 26-27 Budget

1. The budget proposal has been submitted to the Iowa DOM. 911 Coordinator is working through issues with the Des Moines Register on publishing the hearing notice, but these should be resolved in time to get the notice published within the window of time required prior to the February 18 911 Service Board meeting.

B. Reports

1. Quarter #2 Surcharge Distribution – [Attachment #1](#)
2. Quarter #2 Wireless Surcharge Redistribution – [Attachment #2](#)
3. December Google Dashboard Report – [Attachment #3](#)
4. December JD Edwards Revenue Report – [Attachment #4](#)
5. December JD Edwards Expense Report – [Attachment #5](#)
6. December JD Edwards Cash Balance Report – [Attachment #6](#)

V. Administration Updates

A. Legislative Update

1. [Senate File 2022](#) – [Attachment #7](#)
 - a. This bill would increase the wireless surcharge amount collected, adjust the ratio of wireless surcharge allocation between the state 911 program and joint 911 service boards, and repeal the reimbursement requirements added to Chapter 34A last year.
2. [Senate File 2023](#) – [Attachment #8](#)
 - a. This bill would repeal the authority for the state 911 program manager to request reimbursement and the requirement of joint 911 service boards to pay.
3. [Senate Study Bill 3008](#) – [Attachment #9](#)
 - a. This study bill would substitute the emergency management commission for the joint 911 service board. Additionally, it restricts the number of PSAPs per county to one, except in limited situations. It addresses funding shortfalls for costs not covered by 911 surcharge and property tax allocation. It requires a number of transitional and interagency agreements.



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4. [Senate Study Bill 3001](#) – [Attachment #10](#)

- a. This study bill would cap property tax revenue growth and restrict local funding flexibility, which could significantly reduce the general fund contributions PSAPs rely on. Combined with static 911 surcharge rates, this creates a risk of underfunding critical emergency communications infrastructure, potentially impacting 24/7 access to 911 services.

B. Alert Iowa

1. 911 Coordinator will be meeting with Dallas County Emergency Management on February 12 to continue working on a cross-county alerting solution.
2. Authority to send a Wireless Emergency Alert (WEA) across county lines is still in place. 911 Coordinator is continuing to work with surrounding counties on renewing the MOUs required to continue the access.

C. Joint Lines Research

1. CenturyLink advised they will give us credit for the invalid late fees assessed to our account.

D. 911 Communications Council

1. No update from the previous meeting that hadn't already been covered.

VI. Upcoming Training Opportunities

A. American Emergency Preparedness Dispatch Training – [Attachment #11](#)

1. February 23-25, Mason City Public Library

B. [NENA CTO](#)

1. March 31 - April 2, Western Iowa Tech Community College

VII. Open Discussion

VIII. 2026 Meetings

~~Thursday, January 22, 2026 at 10:00~~

Thursday, February 26, 2026 at 10:00

Thursday, March 26, 2026 at 10:00

Thursday, April 23, 2026 at 10:00



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Thursday, May 28, 2026 at 10:00

Thursday, June 25, 2026 at 10:00

Thursday, July 23, 2026 at 10:00

Thursday, August 27, 2026 at 10:00

Thursday, September 24, 2026 at 10:00

Thursday, October 22, 2026 at 10:00

Thursday, November 26, 2026 at 10:00*

Thursday, December 24, 2026 at 10:00*

IX. Adjourn

Attested by:

A handwritten signature in blue ink, appearing to read "L. Tazzioli", is written over a horizontal line.

Lynn Tazzioli, 911 Coordinator
January 23, 2026