



Polk County Joint 911 Service Board

PSAP ADVISORY COMMITTEE OCTOBER 2025 AGENDA

Meeting Date/Time:

Thursday, October 23, 2025
10:00

Location:

Polk County EMA
1907 Carpenter Ave.
Des Moines, IA 50314

Virtual Option:

<https://us06web.zoom.us/j/82270137933>

Meeting ID: 822 7013 7933

In-Person Attendance Preferred

I. ROLL CALL & INTRODUCTIONS – * DENOTES VIRTUAL ATTENDEE

A. MEMBERS

☒ Brad Button

☒ Nick Brockman

☒ Craig Leu

B. EMA STAFF

☐ Dutch Geisinger

☒ Lynn Tazzioli *

☒ Brett McIntyre

C. SUPPORT STAFF / GUESTS / PUBLIC

☐ Steve Hoffman, PCSO

☒ Mark Mohr, PCSO

☒ Brandon Bracelin, PCSO

☒ Rob Dehnert, Westcom

☒ Aubyn Giampolo, Westcom *

II. APPROVED AGENDA & PREVIOUS MEETING MINUTES – [SEPTEMBER 25, 2025](#)

III. COMMUNICATIONS CENTER UPDATES/INFORMATION SHARING

A. DES MOINES POLICE DEPARTMENT PSAP

1. Des Moines has four telecommunicators in training on the floor, still in call-taking phase.
2. They are in the process of finalizing a purchase of an upgrade of the Eventide recorder.

B. POLK COUNTY SHERIFF'S OFFICE PSAP

1. No telecommunicators in training. The hiring process that started in July has completed. Interviews were earlier this week. If a list can't be created from this hiring process, they will start a new one.
2. Emergency Fire Dispatch (EFD) trainings wrapped up 10/21/2025. Some administrative trainings are still required and the company will also be training on the computerized version of the protocols. EFD will be rolling out within the next 4-6 weeks.



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C. WESTCOM EMERGENCY COMMUNICATIONS

1. The management committee has asked Polk County to provide them with what it would take to provide the services Westcom provides to their communities. Polk County is still working on that. Westcom is looking at this option and co-locating as ways to reduce double taxation.

IV. BUDGET AND FINANCE

A. FY 26/27 BUDGET

1. Budget Workshop will be scheduled in November. The budget documents that will need to be completed by each PSAP have been sent out.

V. REPORTS

A. QUARTER 1 SURCHARGE DISTRIBUTION – [ATTACHMENT #1](#)

B. SEPTEMBER GOOGLE DASHBOARD REPORT – [ATTACHMENT #2](#)

C. JD EDWARDS REPORTS

1. September JD Edwards Revenue Report – [Attachment #3](#)
2. September JD Edwards Expense Report – [Attachment #4](#)
3. September JD Edwards Cash Balance Report – [Attachment #5](#)

VI. ADMINISTRATION UPDATES

A. LEGISLATIVE UPDATE

1. APCO and NENA are working on a unified message to bring forth once the legislative session opens.
2. The state had their first shortfall. A figure for Polk County has not been released, but they did state that it was less than anticipated. The state should be sending the wireless surcharge checks with the amount withheld next week. The amount withheld will be taken from Catastrophic Reserve (1207) and redistributed to the PSAPs.

B. ALERT IOWA

1. The 911 Coordinator continues to work with Dallas County on Alert Iowa. Messages have been sent out to surrounding counties with a request to renew MOAs that allow us to send Wireless Emergency Alerts (WEA) across county lines.



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2. The state advised that even though we technically expire at the end of the year, we should not lose access if we don't have the Public Alerting Authority (PAA) paperwork completed because of surrounding counties.

C. JOINT LINES/SURCHARGE RESEARCH

1. The 911 Coordinator and PSAPs a meeting with the state and our surrounding counties reference the letter they had drafted to the telecoms requesting they remit surcharge dollars based on the service area of a 911 Service Board rather than the county lines.

D. 911 COMMUNICATIONS COUNCIL

1. There is still plenty of 911 training grant funds available if anyone is interested in hosting a training.

VII. UPCOMING TRAINING OPPORTUNITIES

- A. [RESILIENT FIRST RESPONDER](#), MULTIPLE DATES, ONLINE, FREE

VIII. OPEN DISCUSSION – N/A

IX. 2025 MEETINGS

Thursday, November 20, 2025 at 10:00 at Polk County Sheriff's Office

Thursday, December 25, 2025 at 10:00*